

iAppeal – for an efficient public sector in a highly digital society

Machine learning og
bureaukrati

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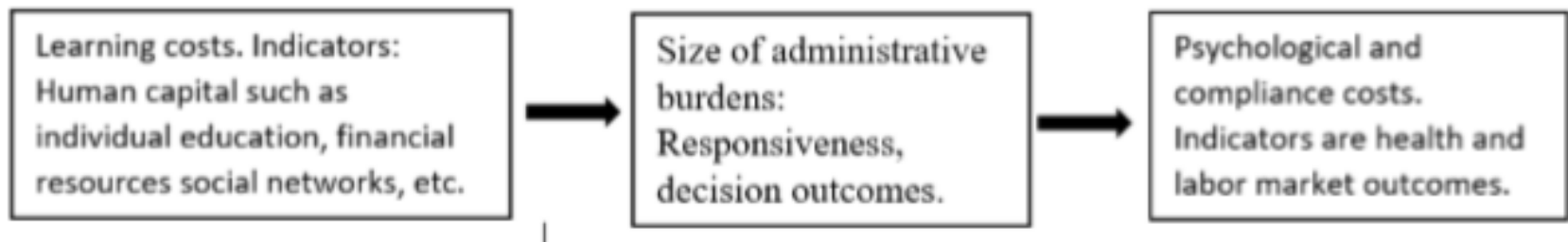
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"What are the citizens' psychological, learning, and compliance costs of administrative burdens, do they increase preexisting inequalities, and how are they conditional on individual resources?"

Data: Ankestatistik + registerdata

Figure 1: Administrative burdens



"Can ML be a tool for identifying the problems, which should be addressed in order to ensure that the right decisions are made in the first instance by the local governments? "

- Data: Sagsakter fra 50.000 borgerrettede sager per år, Ankestyrelsens ESDH-system, afgørelser der omgøres, hjemvises, stadfæstes.
- Analyse – generering af features, der knytter sig til de forskellige udfald.

"How do digital tools influence helping behavior and how can they be developed in order to ensure that the right decision are made in the first instance?"

